



# STATE OF IOWA

CHESTER J. CULVER, GOVERNOR  
PATTY JUDGE, LT. GOVERNOR

DEPARTMENT OF HUMAN SERVICES  
EUGENE I. GESSOW, DIRECTOR

## Davenport Service Area/DHS Atalissa Timeline

### Thursday 2/5/09

- 8:21 PM: DHS abuse hotline receives report about 20 men living in poor conditions and that someone may have taken financial advantage of them.
- 8:40 PM: Assessment Accepted: DHS assumes 24 hour response plan and agrees to have contact with DCI and meet between 9:00 am and 9:30 am in Atalissa area.

### Friday 2/6/09

- 9:20 AM: DHS staff meets with DCI and Muscatine Sheriff's Dept.
- 9:40 AM: DHS, DCI, Muscatine Sheriffs office arrive at Bunkhouse
- 2:50 PM: DHS, DCI, DIA, Iowa Protection and Advocacy, and FBI discuss case situation/ Agency roles and continue interviews with residents and others at bunkhouse
- 7:44 PM: FBI and DCI staff instructs men not to leave the Bunkhouse. DHS explains they will complete a safety plan that includes caretakers remaining on site at all times and DHS staff providing around the clock drop-ins. Sheriff's Dept was requested to provide additional patrols. DHS develops written safety plan, agreed to by all officials present and caretakers, that provides for the men staying in bunkhouse and caretakers to contact DHS or law enforcement if anything untoward happens overnight. Officials (e.g., state police, DIA, DHS, county attorney) agree that there is no need for emergency removals on Friday and leaving the men at the bunkhouse will be least disruptive since they have lived there more than 20 years.
- Safety plan completed and all parties agree.

### Saturday 2/7/09

- DHS, DIA, Iowa Protection and Advocacy arrive at Bunkhouse
- Concern for fire safety and request made for Fire Marshall inspection
- DHS is concerned about the medical condition of two of the men and assures that they are taken to the Dr.
- 6:00 PM: Fire Marshall determines building is unsafe and orders an evacuation.
- 7:00 PM FBI, DCI request DHS wait to assist the 21 men with the move until their interview with bunkhouse owners is completed.
- 8:00 PM DHS makes emergency arrangements for the 21 men (shelter, food, medical etc.). DHS contacts and 8 DHS staff arrive to assist with oversight and responsibility for 21 men.
- 11:00 PM: DHS staff moves 21 men to the Muscatine Super 8 hotel. DHS provides support and constant supervision to the men at the hotel.

### Sunday 2/8/09

- DHS contacts and has 38 staff arrive at the Super 8. Social Workers are assigned 1-1 ratio with the 21 men.
- Contact made with Muscatine county attorney to inform of status
- DHS Income maintenance staff called to hotel and assist with determining eligibility for the 21 men, to include food assistance and Medicaid.
- DHS staff makes arrangements for food, medicals, begin preliminary functional assessments of the 21 men.
- DHS takes the men to Unity Health Care for physicals. Unity finds that several men suffer from various issues and several will need follow up medical care. DHS social workers get needed medications for the men.
- Initial functional assessments completed on all 21 men by DHS social workers; all determined to be dependent adults.
- Overnight supervision and support provided by DHS social workers.

### **Monday 2/9/09**

- Service Area Manager (SAM) Gonzales meets with Dana Christiansen, from the Muscatine County Attorney's office, at his courthouse office to discuss possible emergency order for DHS protective custody of the 21 men
- SAM Gonzales prepares and delivers required notarized Affidavit to go with Petition.
- Income Maintenance Administrator and IM Supervisor coordinate with policy staff to get cases pended for MR Waiver. IM Sups continue work on 21 cases, including determining eligibility, extensive coordination with Social Security offices (and collection of needed information). Approve emergency FA for all 21 men, SSI Medicaid for 13 persons receiving SSI and MEPD for 8 men. Also pended MR Waivers for 21 men.
- Contacted pharmacy re: Medicaid eligibility to ensure medications available for men, and added MEPD and MR Waiver numbers to case list.
- DHS Social Workers continue to compile information regarding additional allegations of dependent adult abuse.
- SAM Gonzales and Muscatine County Attorney request an emergency order for DHS to have a protective order for all 21 clients. District Court Judge for Muscatine County wants to review files before ruling
- DHS, coordinating with DIA, searching for the most appropriate placement for the 21 men. Several Agencies contacted.
- Targeted Case Managers are assigned to each client.
- DHS secures likely placement; one agency (EPI) will accept all 21 clients. Although not in one building, men will have regular access to one another. Attention is being paid to recreational and vocational opportunities for the men. EPI selected because it has the capacity to house all 21 men and offers program assistance for them.

### **2/10/09 Tuesday**

- SAM Gonzales picks up Emergency Orders from Muscatine County Courthouse; Judge approved.
- 21 DHS staff, with additional 24-hour supervision support workers, assists men to prepare for transport to Waterloo, including packing, cleaning, etc.
- DHS staff provide goodie bags, including photos, to clients
- Learn that 3 men have family requesting they return to Texas soon. Summaries prepared on these three men.
- All 21 clients transported to EPI, Waterloo. DHS travels to Waterloo and assist with transition to EPI workers, including answering questions and providing staff direction.

### **2/11/09 Wednesday**

- DHS Social Worker completes thorough review of one of the men's request for Texas move, including contacts with numerous authorities in Texas. Judge Cleve dismisses Order for this man so he can return to parents in Texas. DHS Social Worker assists client to Moline airport where assisted non-stop ticket has been purchased. Assists client in boarding plane and confirms pick-up time in Texas with parents.
- DHS coordinates moving clients' belongings from Atalissa to EPI. DHS Social Workers and EPI staff volunteers to assist; EPI is bringing a truck/trailer. DHS organizes time and date; obtains necessary approvals, coordinates communication of this move to clients.

### **2/13/09 Friday**

- Another family requests their son be returned to Texas. DHS thoroughly researches this request, including contacts with numerous officials in Texas. Judge Cleve dismisses order for this client and his father arrives in Iowa. DHS arranges for client to meet with his father and return to Texas.
- DHS follows up with clients in Texas and both are doing well.